



Medics At Home
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For Immediate Release

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VA Omaha renews long-standing contract Nebraska Community Paramedic Programs

Medics At Home (MAH) today announces two significant new initiatives/contracts.

The VA Omaha announced today that MAH will continue to provide non-emergency ambulance service for their patients in Eastern Nebraska, Western Iowa and surrounding communities. MAH, aka Omaha Ambulance, has provided this service to the Omaha VA, along with wheelchair and courtesy transportation, for well over 25 years. “We are proud to continue to serve our nation’s veterans and we have established a long history of quality service to the VA”, said Tom Townsend, Chairman and COO. “We appreciate the confidence the VA has in our service and will look forward to a continued relationship for the foreseeable future”.

Medics At Home, a pioneer of Community Paramedic related services in Nebraska is announcing two new programs with 3 local CHI hospitals and the PACE organization.

During the fall/winter of 2014/2015, Medics At Home, an ALS licensed service in Nebraska, completed a pilot program with Immanuel Medical Center in Omaha, NE. The purpose of the pilot was to partner with IMC to visit patients diagnosed with pneumonia and COPD on the day of their discharge to assess the following:

- Making sure discharge orders were understood and followed
- New medications were picked up
- if new equipment, ie: nebulizers and c-pap, was delivered did they understand how to operate it
- Was their home support system in place
- Is their home safe in terms of fall prevention issues, and other minor safety items
- Were they settled in and able to support them self at home



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These were patients that have a history of frequent readmissions, non-compliance with medication and poor or non-existence home support systems. The pilot accomplished its goal by helping IMC reduce re-admissions and by providing important services to discharged patients and by identifying several quality improvement initiatives for the discharge flow.

Starting in March 2016, MAH will once again pilot another program with Immanuel, Lakeside and Midlands whereby EMS personnel, working within their scope of practice and with the approval of our medical director, will visit a control group of patients being discharged with a diagnosis of pneumonia and COPD. MAH will visit on the day of discharge and on post-discharge day 10. The goal of this program will be to reduce readmissions but most importantly to make sure patients are comfortable and are following their discharge orders so that they can remain safe and healthy in their home environment.

In late 2015, MAH renewed a Community Paramedic with the PACE organization, an all-inclusive managed medical care center for Medicare/Medicaid patients. PACE utilizes MAH to go to their member's homes to do assessments, minor treatments such as fluid therapy, diagnostic blood draws and wellness checks. This program was so successful in the pilot stage in 2014/2015, that PACE is implementing this as an ongoing program included in their services. The program to-date has saved multiple trips to an ER or to a PACE clinic for their patients, thus saving major medical dollars for all involved.

Medics At Home is an ALS licensed EMS service for Nebraska and Iowa and has been providing emergent and non-emergent ambulance transport as well as wheelchair transports for over 80 years. MAH has fully staffed locations in Omaha and Lincoln. www.medicsathome.com

PACE is a managed care organization. www.immanuelcommunities.com

Immanuel, Lakeside and Midlands hospitals are owned and managed by CHI.
www.chihealth.com